john.doe@example.com | 123-456-7890 | Berlin, Germany

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| Key skills  Troubleshooting, Networking, Project Management, Agile, Scrum, Budgeting, Risk Management  Education  **B.S. in Information Technology** from **State University** | **Summary**  Entry-level IT professional with experience in technical support and a strong foundation in IT systems and networking. Eager to leverage project coordination and technical skills to excel as an IT Project Manager at GlobalWorks.  **Career history**  **Technical Support Specialist** at **Support Solutions Co.**  Jan 2020 - Present  • Provided technical support for IT systems and networks ensuring minimal downtime and issue resolution  • Collaborated with internal teams to troubleshoot and resolve issues efficiently  • Assisted in coordinating IT resources and vendor support for system upgrades and maintenance  • Maintained detailed technical documentation to support team knowledge and issue tracking  **Interests**   * Insert 2 to 3 interests     **References**  Available upon request |